

QUALITY POLICY

It is the Policy of Universal Technical LLC to always deliver quality products and services that continually meet the needs and expectations of its customers.

Universal Technical LLC is dedicated to this quality policy ensuring that its products and value added services supplied fully meet the requirements of its customers at all times. The goal of the company is to achieve a high level of customer satisfaction consistently.

Universal Technical LLC believes in the concept of effective operation by ensuring strong supplier and customer relationship in pursuing this policy objective and in continually striving for products and service quality.

- Offering quality products /services that meet the customer requirements.
- On time delivery of products and services at the optimum cost.
- Consistently monitoring, measuring and improving the level of customer satisfaction.
- Continually upgrade the processes and system to be at par with internal quality standards
- Establish and monitor smart objectives for continual improvement
- Comply with all applicable local, international and regulatory requirements
- Provide appropriate / adequate training to all the employees to enhance their skills and contributions to meet the growing needs of the market.

In order to achieve these, Universal Technical LLC is wholly committed to the implementation and maintenance of the quality management system with the support of all interested parties.

In striving for continual improvement, the quality management system will be periodically reviewed by the Leadership Team to ensure its effectiveness and compliance with the requirements of international standard.



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